

## International Student

### Your registration on [www.messervices.etudiant.gouv.fr](http://www.messervices.etudiant.gouv.fr)

1- Visit [www.messervices.etudiant.gouv.fr](http://www.messervices.etudiant.gouv.fr).

“MesServices.etudiant.gouv.fr” (MSE) is the official portal of the student life in France for assistance and social action services, students restaurants (IZLY), CVEC, and CROUS accommodation.

For the English version, click on the flag at the top right of the screen.



2- As you haven't got an account yet, you need to click « Register » in the top right hand corner of the screen.



**étudiant** gouv.fr **MesServices**.etudiant.gouv.fr

➤ On the home page, click on registration

#### To register on MesServices, you will need:

- **A personal and frequently used email address**, which will become your login ID
  - **ONE email address = ONE user** (and not a family))
  - Regularly check your mailbox and make sure you can access it on an immediate basis.
- **A cellphone number** (international format, for example starting with +39 for Italy)
  - If you do not have a cell phone number or if you do not receive the SMS sent by our platform, you will be asked to provide a security email address (different from the main email address used to connect to MyServices)  
The security email address can be used to send a security code in the event of a request to change your main login address or your password (instead of sending an SMS to your phone).  
**Remember** to update the number if you change to a French mobile supplier once in France.
- **A proof of identity, where your family name and forename are clearly visible.**
  - This proof is only requested if you cannot give us your INE number. The INE number is your national student identification number which is created when you first register with a French university.

3- Enter your personnel details (surname - first name - date of birth)

CREATING A NEW PROFILE - STEP 1

Identity

Marital status \*  Civility \*  Surname / Birth name \* **MANDATORY**  Surname / Customary name

Date of Birth \*    **MANDATORY**  First given name \*  Second given name  Third given name

Country of birth \*  Department of birth \*  Place of birth \*  Nationality \*

Country and city of birth must be those existing at the actual date of birth.

**SUNAME / BIRTH NAME** = family name as shown on your passport or identity card

**SURNAME / CUSTOMARY NAME** = if you are married, please state your married name

**FIRST GIVEN NAME** = as shown on your identity document.

*Please indicate your own personal email address that you use and check regularly.*

*Please check your spams regularly.*

 Main email address (MesServices.Etudiant.gouv account connection and contact)

Email address \* (name@example.com)

Email address verification \* (name@example.com)

4- If you have never registered for higher education in France, click on **« I don't have an INE »**. If you have an INE, you must fill it in.

National Student Identification

The INE (National Student Identification) or BEA number: It appears on your student card or on the baccalaureate transcript, or on the baccalaureate registration confirmation form.

INE number \*

If you have an INE (National Student Identification) number and this number is not accepted, please check "I don't have an INE number"

If you do not have an INE number (you come from abroad or you are enrolled in an institution not dependent of the National Education), you must provide proof of your registration in French higher education for the current or future academic year or an internship certificate in France.

An email from the Crous stating that you have been offered a temporary stay in a student hall, is accepted as proof.

I don't have an INE number

**Then click « Send » at the bottom right of the page, then « Next »**

étudiant.gouv.fr  
**MesServices**.etudiant.gouv.fr

L'INE récupéré est le 243160009HG.

Cliquez sur le bouton "Suivant" pour continuer l'inscription.

Cancel

Next

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Website edited by the Ministry  
of Higher Education, Research  
and Innovation and Les  
CROUS

5- You will receive an email with a **verification code**. Please enter this code in the dedicated space.

**On your personal e-mail address.  
Please also check your SPAMS**

CRÉATION D'UN NOUVEAU PROFIL - ÉTAPE 2

@ Vérification adresse courriel principale (connexion compte MesServices.Etudiant.gouv et contact)

Un code de vérification de votre adresse vous a été envoyé par courriel.

Code de vérification \*

6- You will then receive an email in your own personal mailbox (the one you mentioned earlier), asking you to click on « this link » to **create your password (check your spams)**.

The **subject of this email is:**

[MesServices.etudiant.gouv.fr] Compte créé avec succès / Account created successfully

And it is sent **from:**

noreply@messervices.etudiant.gouv.fr

**MODIFICATION DE VOTRE MOT DE PASSE**

Mot de passe \*

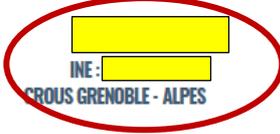
  
  
Confirmation du mot de passe \*  
  

Please respect the requested format: *special characters and password length*  
Please keep your password.

- 7- You can now log in. **Your name appears in the top right-hand corner, along with the provisional INE number** allocated to you if you are a new student in France. **Please note that this INE number is different from your student number that will be given to you when you are fully registered at the university.**

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INE: [redacted]  
CROUS GRENOBLE - ALPES

- 8- You can now connect to MSE account using your email address and password.  
Check all the information on your profile and remember to update any changes of your situation (for example, your new mobile number in France).



**It is important to remember:**

- **to CHECK your SPAMS**
- **to UPDATE your DETAILS if needed.**

?????? **Questions :** [Accueil — MesServices.etudiant.gouv.fr](https://www.acueil-meservices.etudiant.gouv.fr)

**USE THE SERVICE OF THE CROUS**

